



Delta Hotels by Marriott Grand Okanagan Resort September 16 - 18

CCSA is pleased to host this year's Conference and Annual General Meeting in the heart of British Columbia's Okanagan Valley, Kelowna, from Monday, September 16th to Wednesday, September 18th.

INDUSTRY PARTNER REGISTRATION

Click [here](#) to register today!

Events for Industry Partners are scheduled to begin on Monday at 12:00 pm (noon).

Industry Partner Registration - \$900/person + tax

This fee includes access to the following events taking place on Monday, September 16th and Tuesday, September 17th:

- Monday - Welcome Luncheon with Awards, afternoon Keynote address/educational sessions, and evening (offsite) Social.
- Tuesday - Breakfast, Keynote address, Connect Showcase with Café / Lunch, afternoon panel session, Pre-dinner cocktails and Board of Directors' Hosted Dinner.

Exhibitors / Connect 2019 Showcase Registration - Booth or Tabletop

The Connect 2019 Showcase is an exclusive, invitation-only event for equipment vendors and high-level sponsors. **Showcase exhibitors must also register for the full conference (as an Industry Partner)** to participate in the Connect 2019 Showcase.

For more information, and for costs associated with the Connect 2019 Showcase, please contact Kathy Nutter at (506) 849-1334 ext. 217 or knutter@ccsaonline.ca.

Golf Day Package or Wine Trail Tour - \$250/person + tax

Please note, the Wine Trail Tour is SOLD OUT!

The Golf Day Package and Wine Trail Tour taking place on Wednesday, September 18th are each an additional \$250/person + tax. Please see page 2 for more information.

Spousal Registration - \$275/person + tax

This fee includes access to the following events:

- Monday - Welcome Luncheon with Awards and evening (offsite) Social.
- Tuesday - Breakfast, Lunch, Pre-dinner cocktails and Board of Directors' Hosted Dinner.

Spouses are also welcome to register for the Golf Day Package taking place on Wednesday, September 18th. **Please note, the Wine Trail Tour taking place on Wednesday is Sold Out.** These events are each \$250/person + tax. Please see page 2 for more information on these events.

To register your spouse, visit the Connect 2019 registration page [here](#).

Note: All attendees are asked to check-in at the CCSA registration desk to receive their name badge. Registration will be open from 8:00 am to 5:00 pm on Monday and from 8:00 am to 10:00 am on Tuesday.

CANCELLATION AND REFUND POLICY

The cancellation deadline for Connect 2019 conference events is Friday, August 23rd, 2019. Refunds will not be provided for registrations (including the Golf Day Package, Wine Trail Tour, Spousal Registration and CCSA Showcase) cancelled after this date. Substitution of participants is permissible with prior notification to [Cheryl Mangusso](#).

Wednesday Events - September 18th, 2019

GOLF DAY PACKAGE: \$250 + TAX (Club rentals \$55 + TAX)

[Gallagher's Canyon Golf & Country Club](#)

(8:00 am - 3:00 pm)



Rated as one of the best golf courses in the country, Gallagher's Canyon is a spectacular par 72, 18-hole championship golf course full of challenging fairways, well-protected greens and awe-inspiring vistas. Throughout the course, you'll marvel at the scenery around you as you play through tall groves of ponderosa pine and along the very edge of the picturesque canyon.

Framed by forested mountains and rocky bluffs beneath clear blue northern skies, Gallagher's Canyon offers the

quintessential Okanagan golf experience: rugged yet refined. Just minutes from downtown Kelowna and Lake Okanagan, the warm arid climate and brilliant sunny days common to this part of the province consistently serve up ideal conditions for exceptional golf.

The Golf Day Package includes:

- Scheduled coach transportation between the Delta Grand Okanagan Resort and course (7:45 am & 3:00 pm)
- Pre-Golf Breakfast on site (8:00 - 9:00 am)
- Shotgun start (9:00 am)
- Golf cart rental
- Boxed lunch on course
- Reception with golf awards (2:00 - 3:00 pm)

*Additional fee: Cash Bar Cart

*Dress Code

The dress code is strictly enforced

Men: Collared Shirt

Women: No Collar, must have sleeves / No Sleeves, must have collar

No Denim or "sweat" pants

Soft Spikes strongly recommended

SOLD OUT!

WEST KELOWNA WINE TRAIL TOUR: \$250 + TAX

Sandhill Urban Winery, Quails Gate Estate Winery and Mission Hill Family Estate Winery

(10:00 am - 3:30 pm)



The Okanagan Valley boasts nearly 200 wineries, each uniquely different and all with the same goal: to produce a wine that is reflective of the valley, and as such have now been recognized on the world stage.

We'll swirl and sip our way with Okanagan Wine Country Tours along the West Kelowna Wine Trail visiting some of the most iconic Okanagan Wineries. We'll begin with Sandhill Urban Winery in the heart of Kelowna, then on to the Quails Gate Estate Winery where we'll experience a lovely three-course lunch overlooking the vineyard and lake, and finally on to the famous Mission Hill Family Estate Winery. You'll have a chance to visit gift shops and purchase wines as well. Be sure to leave some room in your suitcase!

The tour includes coach transportation from the hotel, guided tours and tastings at three West Kelowna wineries (Sandhill, Quail's Gate and Mission Hill) and a three-course lunch at Quail's Gate Winery.

*** Conference Events may be subject to change.*

ACCOMMODATIONS

Delta Hotels by Marriott Grand Okanagan Resort (Conference Hotel)
1310 Water Street, Kelowna, British Columbia, V1Y 9P3

Conference attendees are responsible for arranging their own accommodations.

When making your reservations, please keep in mind that events begin on **Monday**, September 16th at **12:00 pm (noon)** and **Wednesday's** events (Golf Day Package and Wine Trail Tour) finish at approximately **3:30 pm**.

Room Rates

CCSA has negotiated a block of rooms that have been reserved for Connect 2019 delegates. We **recommend that you book your room at the Delta Grand Okanagan at your earliest convenience**. A limited number of rooms are available for Friday and Saturday nights. Standard guest rooms are offered at a rate of \$259 plus taxes, and a Resort Fee of \$20 per room per night plus taxes. The deluxe room is \$309 plus taxes and resort fee.

Reservations

Accommodations can be booked online at [Book your group rate for CCSA Connect 2019](#) or by calling the Reservations Department at 1-888-236-2427. Please mention the group code 'Canadian Communication Systems Alliance (CCSA) Connect' or the Mini Hotel Code 'SYA' in order to receive the special rates. The **deadline for receiving the CCSA group rate is Friday, August 16th**, pending availability.

Resort Fee

Please note that when booking online, the Resort Fee will show a \$30 fee; however, CCSA has negotiated this down to \$20 and this will be reflected on your bill upon check-in. The hotel website is not able to reflect this decrease. Complimentary airport shuttle service is included as part of the resort fee. See 'Ground Transportation' below for more information regarding shuttle service.

Cancellation policy: 72 hours before check-in

If your reservation is cancelled within 3 days of arrival, one night's room and tax will be charged to the credit card used to guarantee this reservation.

Check-in / Check-out times

Check-in time is 4:00 pm. Check-out time is 11:00 am.

Additional Room Occupants

A third person sharing is an additional \$25 per night. Children 18 years old and under sharing their parents' accommodation are complimentary.

Parking

Self-parking is available at a cost of \$24 CAD per day. Valet Parking is also available for \$32.00 CAD per day.

TRANSPORTATION

Westjet Discount:

A group discount has been arranged with WestJet for delegates attending the CCSA Conference. Click [WestJet](#) for more information.

Ground transportation

Kelowna Airport Shuttle - The Delta Grand Okanagan Resort is an approximate 15 minute drive from the Kelowna International Airport (YLW). Complimentary airport shuttle service is included as part of the resort fee. Shuttle times are included on this [attached schedule](#). For guests staying at the Delta Grand Okanagan, the promo code is: **Delta01**.

Reservations are required. Please book the shuttle online at <https://kelownaconcierge.ca/airportshuttle> or contact (250) 863-4213. The Reservations Office is open daily from 9:00 am to 6:00 pm (Pacific Time Zone).



SUGGESTED ATTIRE

WHAT TO PACK FOR THE CONFERENCE

The Delta Marriott Resort is located on beautiful Lake Okanagan and includes a walking trail that will take you along the downtown waterfront and Rotary Marsh Bird Sanctuary. Downtown Kelowna, with its shops, restaurants and galleries, is only a few steps away from the hotel. You may want to pack walking shoes.

We recommend business casual for most conference sessions, with the exception of the Tuesday evening event. Based on the positive feedback from last year's casual approach to the Board of Director's Dinner - we're going to keep it that way. Dress comfortably for a relaxed evening (e.g., jeans and casual shirts/blouses and shoes).

Wine Tour - Those participating in the Wine Trail Tour can expect warm temperatures in the valley. Please be prepared with comfortable walking shoes and a rain coat (in the event of rain).

Golfers - Get ready for beautiful scenery and a challenging game. You may want to bring a camera in addition to your regular golf attire.

WHAT'S THE WEATHER LIKE IN KELOWNA IN SEPTEMBER?

September typically brings beautiful warm weather to Kelowna, with the average daytime temperature in the low to mid 20's but expect cooler evening temperatures. You can see a current Kelowna weather forecast [here](#).

NOTIFICATION OF PHOTOGRAPHY

CCSA plans to take photographs at Connect 2019 and reproduce them in CCSA educational, news or promotional material, whether in print, electronic or other media, including the CCSA website. By participating in Connect 2019, attendees allow their names and/or company names, likenesses and images either in audio, photographic or video format to be used for such purposes.

If you do not agree to these terms and do not wish to be photographed, please notify [Cheryl Mangusso](#).